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Key information for your pet's stay

The hotel reserves the right to contact the animal control office if necessary. The hotel will provide a pet kit, which includes a special bed, blanket and food bowls. Guests are advised to keep pet waste bags on hand to collect their pet's waste.

The pet-friendly rooms are located in four modules of the hotel:

- Module 12: 1 room (only if the reservation is made for this type of room and at the RACK value). Upgrades are not accepted.
- Module 18: 2 rooms.
- Module 22: 2 rooms.
- Module 23: 2 rooms.

In each of these rooms, guests can find information on local services for their pets:

• Veterinary Clinic La Hojarasca | Phone: 316 579 70 92 | Maicao, La Guajira.

The rate per night per pet is \$60.000 COP + VAT and is non-refundable. It corresponds to the cost of additional cleaning, which consists of special sanitization in the room, vacuuming and washing linens separately. If fumigation of the room is required due to pest infestation, an additional fee of \$80,000 COP will be applied. In case of damage to furniture or appliances caused by the pet, a charge will be made for the value corresponding to the replacement or repair according to commercial rates.





